## "SMART CITIES, the silent IoT revolution" José M. Hernández-Muñoz Telefonica R&D

## MONAMI 2010

**TELEFÓNICA I+D** 



© 2010 Telefónica Investigación y Desarrollo, S.A. Unipersonal

### "Smart Cities, the silent IoT revolution"

More than half of the World's population live nowadays in cities. Moreover, this proportion is day by day increasing. Besides, and as urban environments are becoming denser and more complex, cities face problems in many different areas, some of them related to information services, urban mobility, and energy efficiency. Fortunately, it is in the city context where a limited investment in ICT infrastructures can be more easily streamlined, benefiting both citizens and municipalities.

From a practical point of view, a big opportunity lies currently on the utilization of the innovative IoT technologies developed in recent years to improve the quality of life of the citizens. With these principles in mind, a number of initiatives with different multidisciplinary approaches are being currently developed worldwide at different locations. SmartSantander, overviewed in this talk, is one of the most remarkable ones.







The term 'smart' is frequently used with multiple different meanings!

Don't let the situation confuse you...





3

# Smart Cities have been recently pointed by experts as an emerging market with enormous potential, which is expected to drive the digital economy forward...

"The 19<sup>th</sup> century was a century of empires, the 20<sup>th</sup> century was a century of nation states, the 21<sup>st</sup> century will be a century of cities"

Wellington E. Webb, former mayor of Denver

By July 12, 2007 a United Nations report coinciding with World Population Day revealed that for the first time in history, more people now live in cities than rural areas...





### **Cities over the centuries**

The concept of 'smartness' is wide open, has changed over the time, and has a bunch of significances for different people

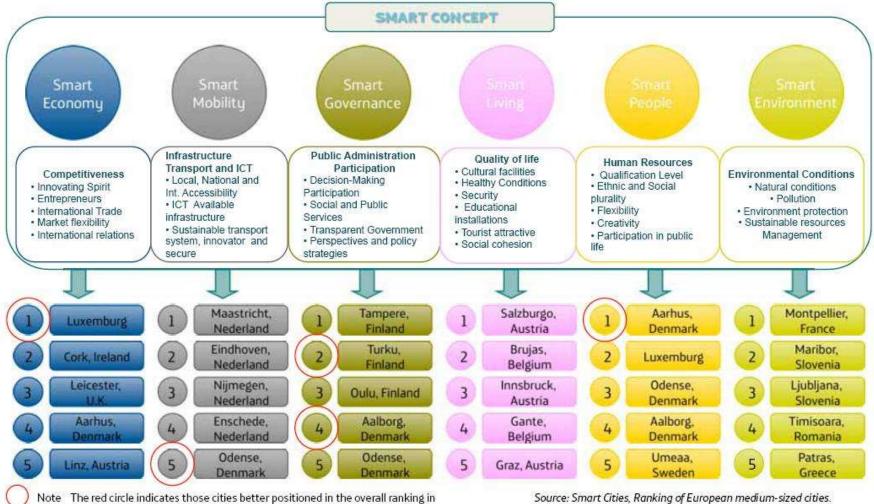




A city can be defined as 'smart' when investments in human and social capital and traditional (transport) and modern (ICT) communication infrastructure fuel <u>sustainable economic</u> <u>development</u> and a high quality of life, with a wise management of natural resources, through participatory governance



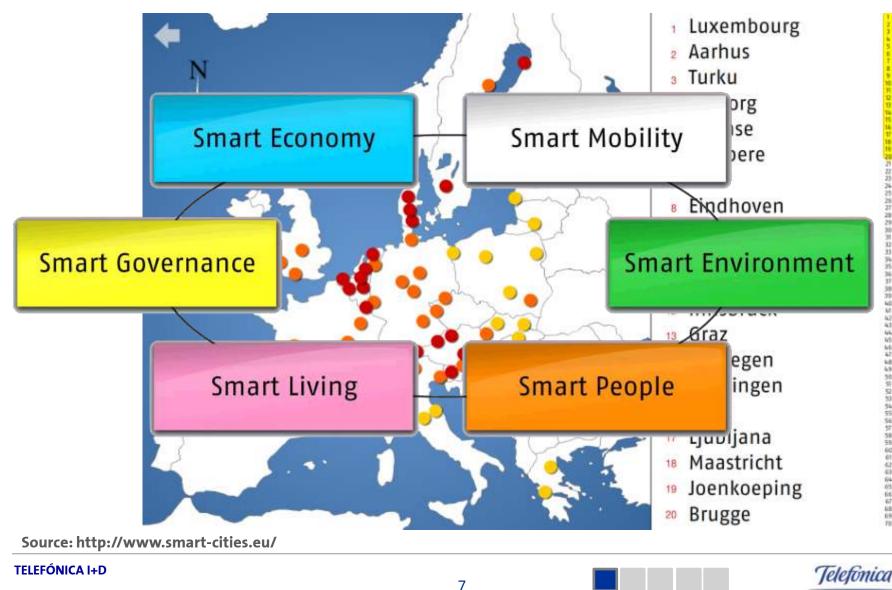
### A ranking exercise (medium-sized cities): The six Axes of Smart City Development (2007)



The red circle indicates cross cross better positioned in the overall failking this order : 1. Luxemburg, 2. Aarhus, Denmark 3. Turku Finland 4. Aalborg, Denmark, 5. Odense, Denmark Source: Smart Cities, Ranking of European medium-sized cities. Technological University of Vienna, University of Ljubljana and Technological University of Delft. 2007



## But most cities worldwide are running new initiatives... ... and the landscape is changing continuously



## **Cities all over the World: smart, dazzling, liveable?**

#### The most livable cities in the world in 2008

- 1. Vancouver, Canada
  - 2. Melbourne, Australia
  - 3. Vienna, Austria
  - 4. Perth, Australia
  - 5. Toronto, Canada
  - 6. Helsinki, Finland
  - 7. Adelaide, Australia / Calgary, Canada
  - 9. Geneva, Switzerland / Sydney, Australia / Economist.com rankings Zürich, Switzerland



Worst

#### Liveability

Based on five broad categories: stability, healthcare, culture and Selected cities, 100=ideal, June-December 2008 (latest available)

education, and infrastructure. economist.com, April 28, 2008



| Best | t         |              |
|------|-----------|--------------|
| Rank |           | Liveability* |
| 1    | Vancouver | 98.0         |
| 2    | Vienna    | 97.9         |
| 3    | Melbourne | 97.5         |
| 4    | Toronto   | 97.2         |
| 5    | Perth     | 96.6         |
|      | Calgary   | 96.6         |
| 7    | Helsinki  | 96.2         |
| 8    | Geneva    | 96.1         |
|      | Sydney    | 96.1         |
|      | Zurich    | 96.1         |
|      |           |              |

| Rank |              | Liveability |
|------|--------------|-------------|
| 140  | Harare       | 37.5        |
| 138  | Algiers      | 38.7        |
|      | Dhaka        | 38.7        |
| 137  | Port Moresby | 38.9        |
| 136  | Lagos        | 39.0        |
| 135  | Karachi      | 42.1        |
| 134  | Douala       | 45.4        |
| 133  | Kathmandu    | 46.4        |
| 132  | Abidjan      | 46.6        |
| 131  | Dakar        | 46.8        |

Source: Economist Intelligence Unit



## The ICT perspective – IoT technologies are valuable tools for improving the Six Axes!

- A Smart City is a new urban space which, provided with millions of sensors (including persons) and actuators, is able to "listen" and "comprehend" what is happening all over the city to thus make better decisions and provide the right information and services to its inhabitants
- The Smart City concept responds to very strong social trends (urbanization, living style, wealth...) and recent technological advances (digitalization, connectivity, portability...)
- Smart Cities, as growth engines of the modern economy, will generate big opportunities to those actors able to produce added-value products & services for citizens, thus stimulating the economy

A *Jelefonica* company

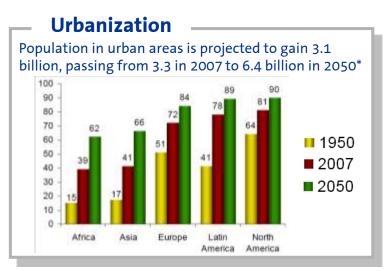


Smart Cities, as growth engines of the modern economy, will play a key role in the future digital society





# (Smart) Cities are a world-wide exploding trend for the next years; both from a technical and societal point of view...



#### Cities

Cities are very complex living ecosystems with millions of transactions per day

- > They have increasing energy needs
- > They are able to provide a great variety of **goods and services**
- > They produce pollution and waste
- > They tend to be more **inefficient** in space & resources usage

#### Citizens

The profile of people living in cities is different and is rapidly evolving

- > They are more **economical** successful
- They are more educated
- > They are generally healthier

#### Technologies

Cities are integrating more and more technology at all levels

- Intelligent devices (smart phones, intelligent sensors, interactive screens, etc.)
- > Ubiquitous broadband networks to stay always connected
- > Analytics and social media (real-time data and decision making, collaborative spaces, electronic media, etc.)



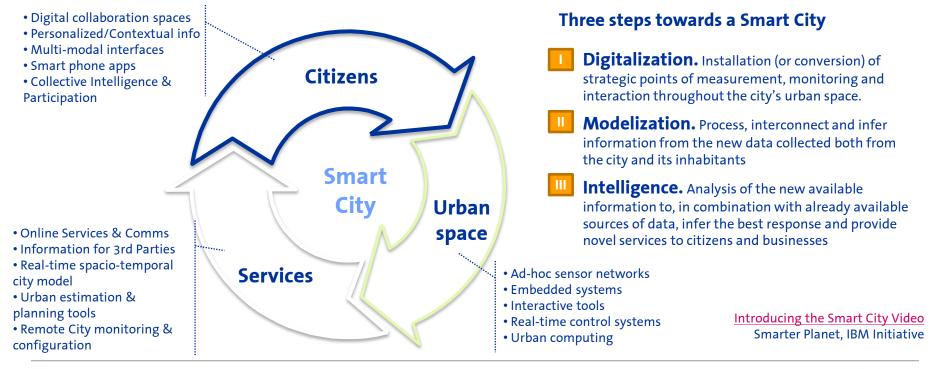


## ... but up till now most efforts have been dedicated to shape the Smart City vision

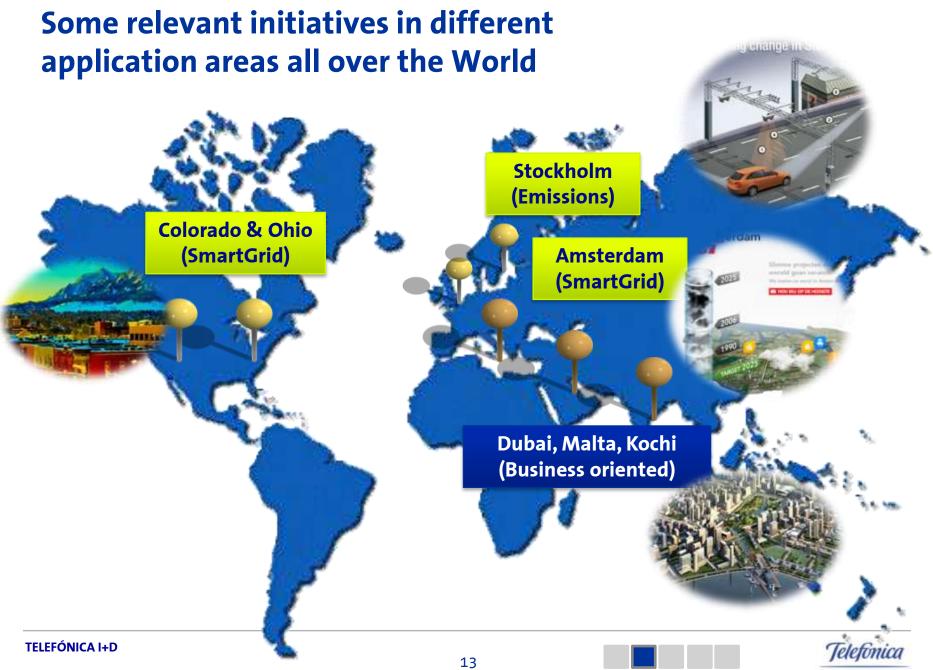
#### Definition

**Economic:** Smart Cities can be seen as digital platforms to maximise economic, social and environmental well-being, and to enable change towards more sustainable behaviour amongst all parts of a community, such as end-users, businesses and the cities' own administration

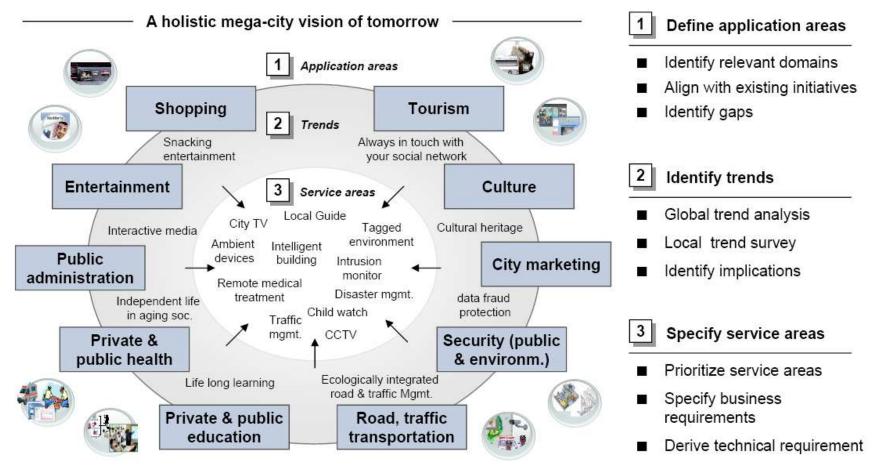
**Technical:** A Smart City is a new urban space which, provided with millions of sensors (including persons) and actuators, is able to "listen" and "comprehend" what is happening all over the city to thus make better decisions and provide the right information to its inhabitants







## A new generation of services, more intelligent, personalized and ubiquitous will arise within cities & urban spaces... affecting many aspects in our lives

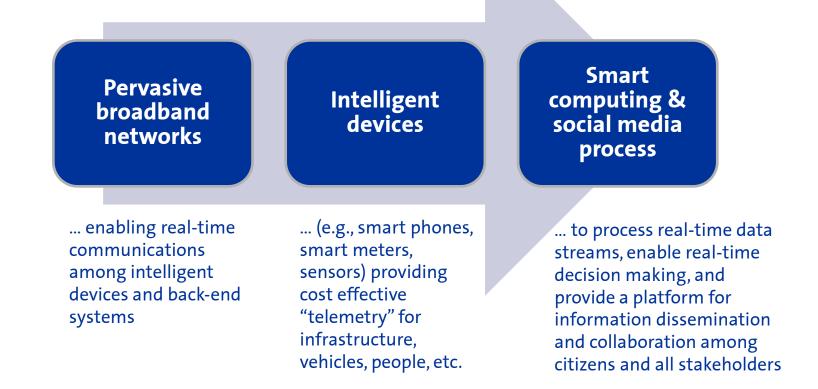


(\*) Smart Cities. Detecom Consulting for Deutsche Telekom Group



## Technology will be one of the key drivers to realize the Smart City vision

What makes a "smart city" smart is the combined use of software systems, server infrastructure, network infrastructure, and client devices







Smart Cities are on the lime light of most Public Institutions. The European Commission is promoting its development within the Future Internet context



### **The European Context for the Smart Cities**



#### TELEFÓNICA I+D



Telefonica

### Features and elements of a "Smart City"

#### Instrumented

- Smart meters, distribution networks
- Building management systems
- Infrastructure sensors
- Traffic and transit sensors
- Public safety systems

#### Interconnected

- Networked environments fibre, wireless, buildings, open spaces
- Networked sensors, sensor platforms, concentrators
- Enterprise Service Bus (ESB) a platform to realise a service-oriented enterprise architecture

#### Intelligent

- Lots of data how to get value from it?
- Real-time analysis of sensor data streams
- "Enterprise-view" visibility of the city in action
- Behavioural modelling of physical, natural and people systems,...

#### Source: IBM at Global Forum 2009, Bucharest, RO







## **Technological components for Internet enabled services in Smart Cities**

#### Networked RFID tags and elements

- Passive and active tags partially interconnected
- Simple mobile devices

#### Sensor Networks

- Interconnected simple and multimodal sensors and actuators
- Partially build-in intelligence
- Complex mobile devices

#### Internet of Things

- Diverse identification technologies (Sensors, Biometrics, etc.)
- Intelligent Objects
- Distributed Intelligent Systems
- Sophisticated devices, clothes and materials

#### Future Internet-enabled services in "Smart Cities", Gérald Santucci, EC, Jan 2010





## Building blocks for Smart Cities Internet-enabled services

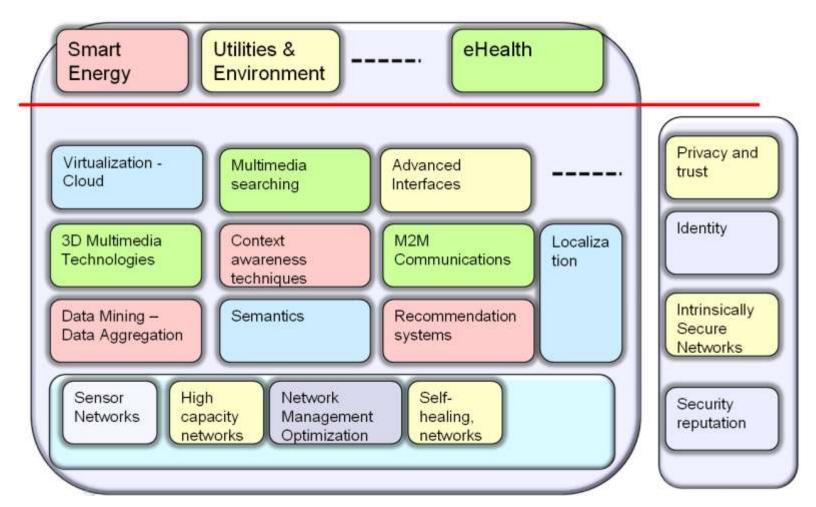
- Comprehensive architecture approach
- Broad range of basic services for communication, payment, ordering, tracing, information provision, assistance and help
- Identification and coding schemes
- Security and privacy management systems
- Interfaces Systems and 3D technologies
- Governance principles and systems
- Awareness raising and training for operators and end-users
- Consideration of Legal aspects

Future Internet-enabled services in "Smart Cities", Gérald Santucci, EC, Jan 2010





## EFII PPP - Core Platform Architectual Approach



Source: White paper of the Future Internet PPP definition, Jan. 2010

http://initiative.future-internet.eu/fileadmin/initiative\_documents/Publications/White\_Paper/EFII\_White\_Paper\_2010\_Public.pdf





## EFII – FI-PPP Core Platform Approach Initial set of common enablers

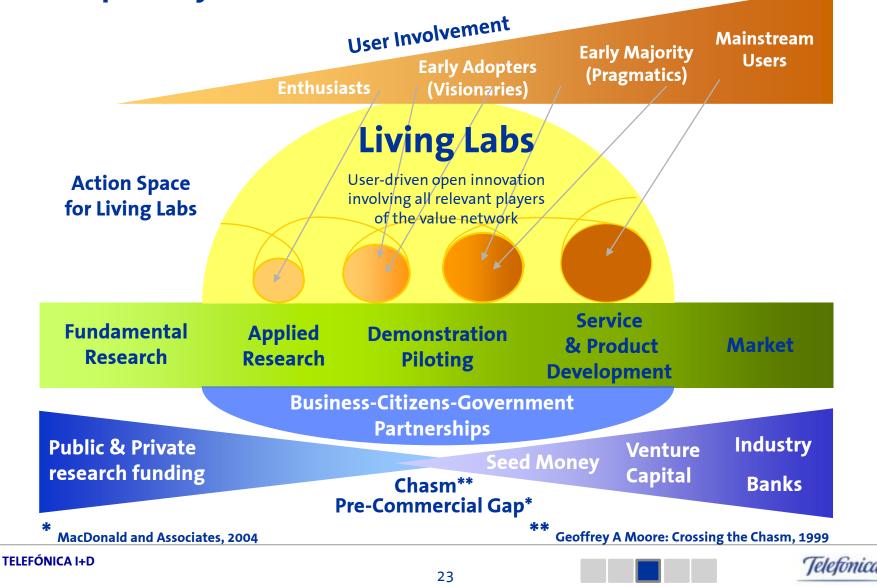
- Event / Data aggregation, transformation, correlation and Filtering
- Data / Data classification
- Entities Naming Resolution (applicable to services, things, devices, nodes, resources, ...)
- Service Repository
- Service composition, brokering and execution
- Application Communication Infrastructure
- Content/Service indexing, searching and discovery
- Localization
- Context Management
- Recommendation System / Decision Support
- Identity and Access Management
- Confidentiality and data sharing
- User privacy management
- Dynamic adaptability of services / content
- Device Description Repository
- Frontend Channel Maker (frontend access to content and applications)

- Generic rating, charging, billing
- Applications/Service marketplace
- Provision of shared Infrastructure (communication, computing, storage) as a Service
- Provision of Platform as a Service
- Large-scale media and data delivery
- Cloud federation
- Lifecycle Management Support
- Usage accounting
- Real-time logging
- Support for Analytics
- Tele-traffic analysis/servers
- DRM support
- One-to-many communication support
- Nomadic and mobility Support
- Permanent and Non-permanent Connectivity Support
- Dynamic Multi-homing Support
- Dynamic TCP stack and parameter tuning
- Network protection

Source: White paper of the Future Internet PPP definition, Jan. 2010



## User-driven innovation within the technology adoption cycle



## The Living Labs Model

- As a user-driven open innovation system, Living Labs speeds up the innovation process by addressing the user's needs:
  - Citizens Ever wanted to influence future technologies?
  - Companies and SMEs Ever wanted to access larger or more varied markets?
  - Researchers Ever dreamt of bringing revolutionary technological breakthroughs closer to the 'man on the street'?

#### The model benefits citizens, industry and research

- Living Labs **empower citizens**, as end-users, to influence the development of innovative services & products that eventually could benefit the whole society.
- Living Labs allow industry to develop, validate and integrate new ideas, to partner with other companies and to increase their chances of success during product and/or service launches.
- Living Labs facilitate the integration of technological innovation in society and increase return on investments in ICT **research**.

#### http://ec.europa.eu/information\_society/activities/livinglabs/index\_en.htm





## ENoLL Living Labs' main activities

- Co-Creation: co-design by users and producers
- Exploration: discovering emerging usages, behaviors and market opportunities
- Experimentation: implementing live scenarios within communities of users
- Evaluation: assessment of concepts, products and services according to socioergonomic, socio-cognitive and socio-economic criteria

Let's make the future of the Internet work for citizens, consumers and workers



Paquete

http://www.openlivinglabs.eu



## **Experiences within ENoLL are addressing the widest application scope...**



#### Source: http://www.openlivinglabs.eu/



## But most Living Labs experiences are rarely addressing commercial services

- Smart City implementation will require coordination across 4 main axis: funding, user-driven approach, governance and interoperability of solutions
- Smart Cities are mainly promoted by Public Institutions (European Commission, City Councils, etc.), but private companies have started to gain positions (specially IT players such as IBM, Microsoft, SAP, etc.)
- Business models for Smart Cities are still unclear and require shaping multiparty stakeholder-system and cooperative business approach



Image source: Cisco service lifecycle process.



## A holistic approach to Smart Cities is required, shaping a multiparty stakeholder-system

#### FUNDING

✓ **Multi-level partnerships** are needed, involving public and private parties

✓ Smart City implementation programmes must be focus on each **city needs** and be routed in **political reality** 

✓ **Real world awareness** as a key enabler for smart services and applications

Open data and interfaces as a key driver for new services

✓ Products and services **accessible to all citizens**, providing guidance or training when needed

✓ Set up a **comprehensive product portfolio** and service offering; making more focus in user experience (including customer care) rather than in technology

# USER-DRIVEN

#### GOVERNANCE

**NTEROPERABILITY** 





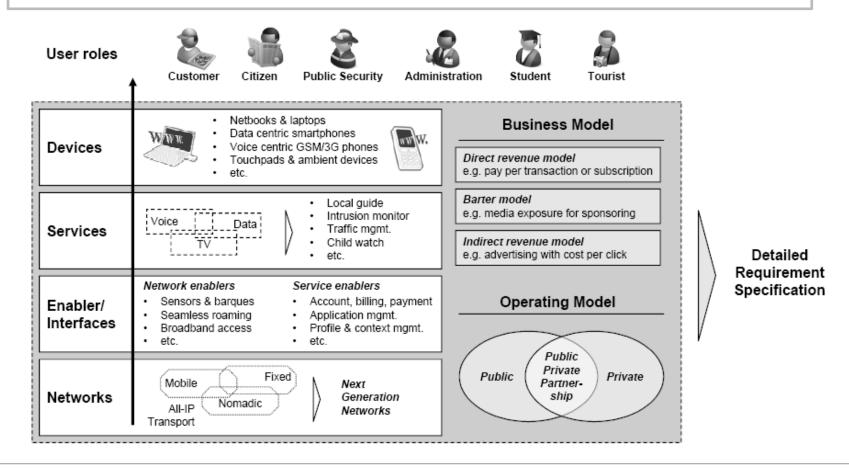
## There are many ICT companies implementing solutions for Smart Cities ...





## ... but business models are still unclear and requires shaping cooperative business frameworks

Business models for Smart Cities are still unclear and requires shaping multiparty stakeholder-system and cooperative business approach





## The good new are that first business analysis conclude that several sectors/industries will benefit from more digitalized and intelligent cities

#### Examples for a city\* of 1 million people

| Smart metering                                 | 600.000<br>meters               | \$120 million<br>opportunity |
|--|---------------------------------|------------------------------|
| Electric vehicle<br>charging<br>infrastructure | 45.000<br>electric<br>vehicles  | \$225 million<br>opportunity |
| Remote patient<br>monitoring<br>(diabetes)     | 70.000<br>people w/<br>diabetes | \$14 million opportunity     |
| Smart retail<br>establishments                 | 4.000<br>stores                 | \$200 million opportunity    |
| Smart bank<br>branches                         | 3.200 PTMs                      | \$160 million opportunity    |



## Total Worldwide ICT Opportunity ≈ \$200 Billion

Telefonica

\* Source: High level estimates given by IDC Report Boston March 4, 2010





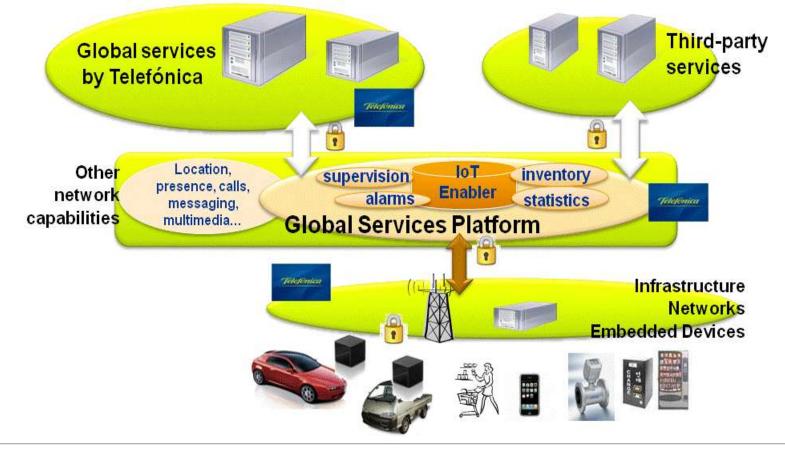
ICT technologies can make the IoT paradigm a reality, providing the functionalities required to build up Smart Cities





## The Telco model for the IoT

Global infrastructure for communicating people, machines, and objects providing services to citizens and other companies by interconnecting every single object to the network (IoT: Internet-of-Things)

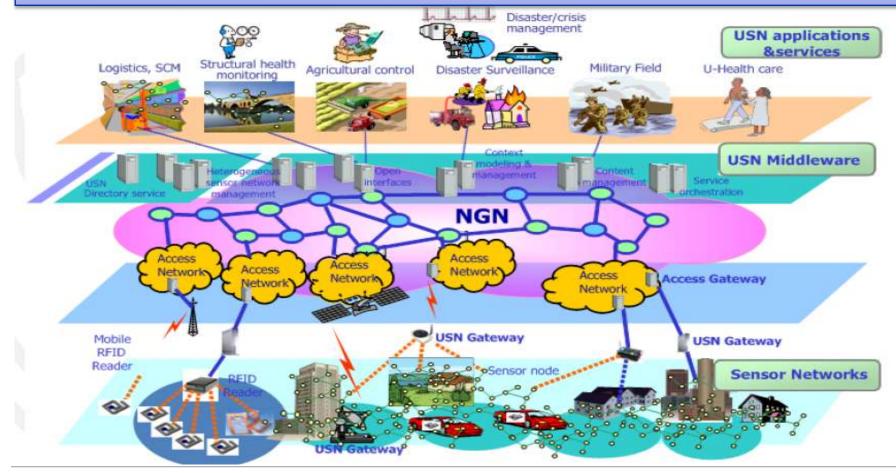




## **Telefónica reference implementation**

#### **ITU-T Ubiquitous Sensor Network (USN)**

« A conceptual network built over existing physical networks which make use of sensed data and provide knowledge services to anyone, anywhere and at anytime, and where information is generated by using context awareness. »





## **USN Platform – Key capabilities**

- Unified information modeling: The information should be provided to the services using a unified information model, regardless the particular information model used by the sensor technologies.
- Unified communication protocol: Services should be agnostic to the communication protocol used. The platform should provide access to the information regardless the particular underlying communication protocol used (ZigBee, 6LowPan, ISA-100.11.a, etc.).
- Horizontally layered approach: The platform should be build following a layered approach, so services and networks are decoupled in order to evolve independently
- Based/Extended on Standards



3GPP IP Multimedia Subsystem (IMS)



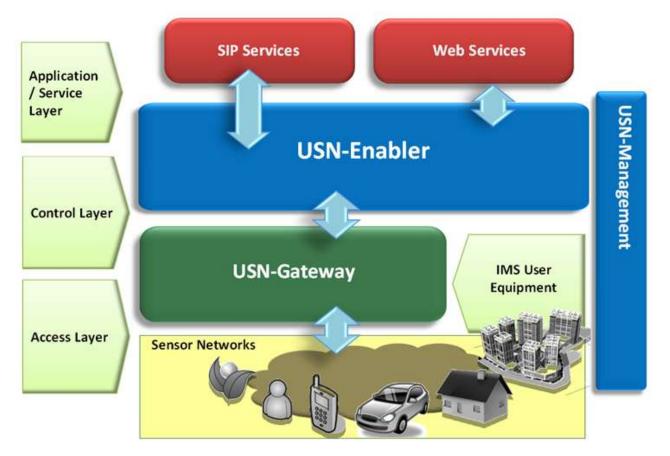
- Service Enablers : Open Mobile Alliance (OMA) Service Environment (OSE)
- Sensor Web Enablement family of standards from Open Geospatial Consortium (OGC®): SensorML, O&M, SOS, ...





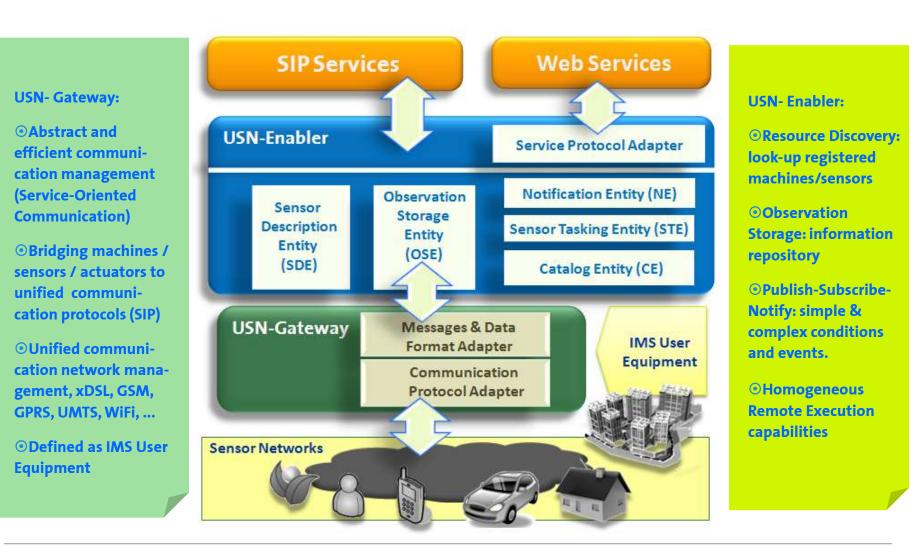
## **USN Platform – Reference Architecture**

Integration of heterogeneous and geographically disperse machine / sensor / actuator networks into a common infrastructure where services can be developed in a cost efficient manner.



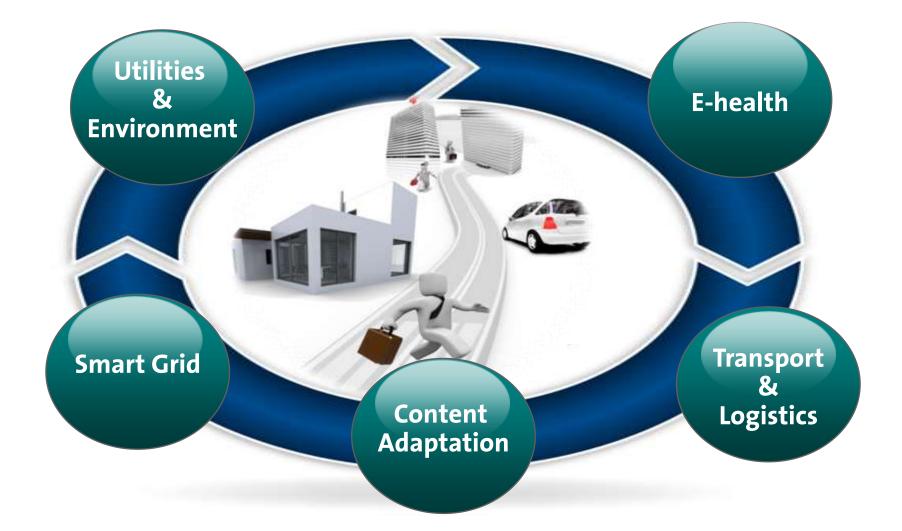


## **USN Platform – Functional blocks**





## **USN Platform – Application scenarios**







## **USN Platform – Summary**

#### **Added Value – Advantages**

- Generic architecture based on a flexible and modular design.
- Not limited to the current sensing or networking technologies
- Adaptable for present and future Service Architectures
- A Standard procedures integrated in the current and future Networks
- Open to third party players

Key issues

- Network functionalities: integrated access to a wide range of network technologies
- Homogeneous representation of sensor, actuator and machine related data and information
- Service Oriented deployment environment









## **SmartSantander**

Call FP7-ICT-2009-5 Proposal Number: 257992

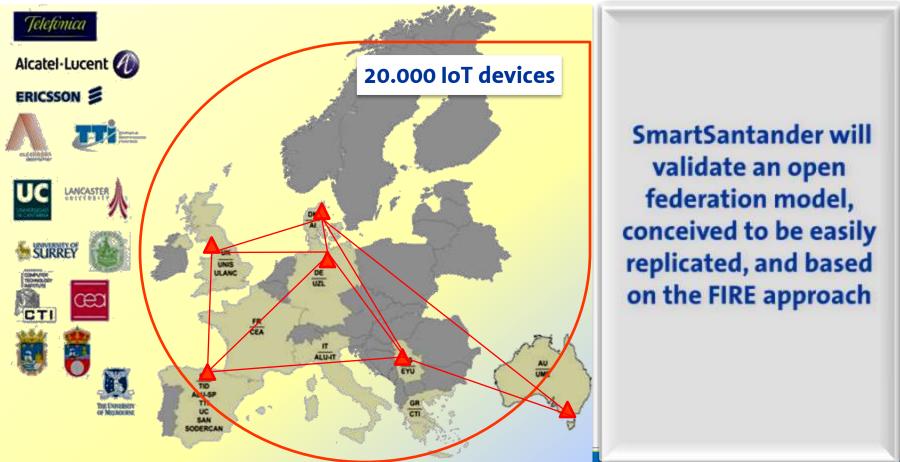




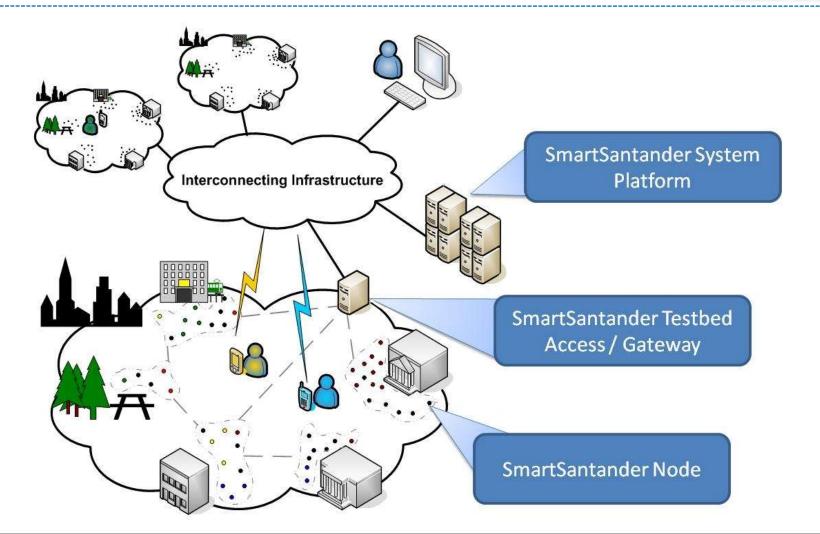
## Federation mechanisms can provide the model for interconnecting multiple testbeds



Smart Santander aims at providing a European experimental test facility for the research and experimentation of architectures, key enabling technologies, services and applications for the Internet of Things (IoT) in the context of the smart city.

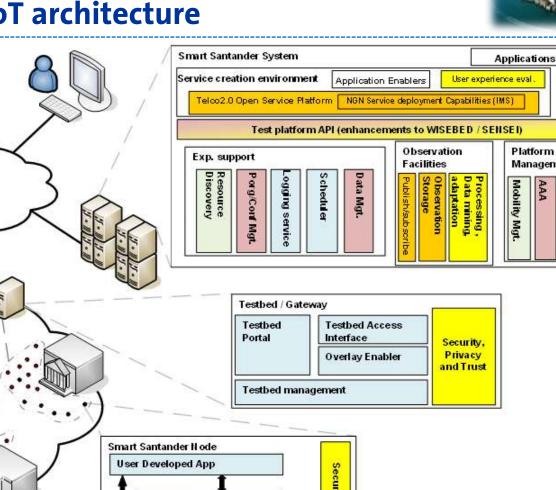


### **SmartSantander IoT architecture building blocks**





## **SmartSantander integrates the outcomes of its** predecessor projects SENSEI and WISEBED to create a groundbreaking IoT architecture



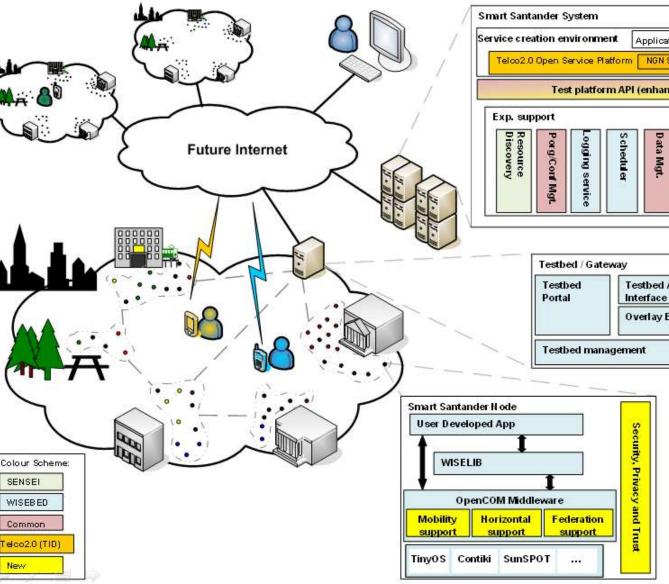
Security, Privacy and Trust

Platform

**Mobility Mgt** 

Management

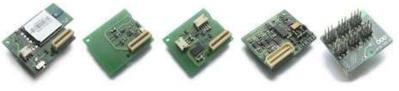
adaptation Experimenta



## The testbed will involve a wide hardware infrastructure & sensor type diversity



- The type of sensors and mobile devices to be used is very much related to the different use cases that the project is planning to implement, some of them being related to:
  - Public buildings, installations monitoring and management
  - Parks and gardens control and management
  - Public Transportation and traffic control
  - Environmental management and monitoring
- Wide range of sensors and mobile devices is considered





Environmental: Temperature, humidity pressure, ambient light, CO<sub>2</sub>, wind speed ...





Personal care and assistance

GPS, presence, smoke & gas detectors, IP video cameras



## Research driven and open to experimentation... ... but other user profiles are also considered

### Typical user profile

- Researchers (Future Internet/IoT)
- End users (social impact)
- Service providers

### Types of experiments

- Building blocks for IoT architecture and validation
- Impact of IoT on Networks and service layer integration
- Privacy and trust evaluation and user acceptance
- Information aggregation and mining

#### Policies and conditions

- Third party experimentation bounded by contracts, e.g. based on PanLab model
- Open calls for FIRE members based on EC guidelines

#### Use cases

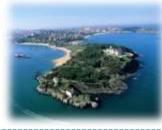
- A tentative list of concrete use cases has been suggested within the proposal
- The first use case will be implemented based on an evaluation of users needs and is not pre-concluded
- The project uses User Driven Innovation methodologies to design use cases







## SmartSantander is based on a sustainable approach to maintain deployed infrastructure



- Sustainability and exploitation beyond project duration are closely bound
- A **Sustainable Exploitation Plan** will be produced by the project, that is in fact a business plan to guarantee the sustainability of the deployed infrastructure.
- As a support to this exploitation plan:
  - The **Regional Government** will allocate a budget in the initial time period after the ending of the project.
  - The City Council of Santander is committed to maintain the sensor network deployed since it will be very useful to enrich some of the city services.
  - Banco de Santander in close cooperation with Regional authorities and University of Cantabria will explore the possibilities for setting up an ICT Institute, with private and public sponsorships.
  - Telefónica, University of Cantabria, the Regional Government and the City Council have committed to submit new cooperative proposals to national funding provided by the Spanish Government to singular infrastructures.
- At the **other EU locations** equivalent actions based on the same model !



